

PRODIGAL PRIMARY CARE

10904 KINGSTON PIKE

KNOXVILLE, TN. 37934

865-288-3754

**Information regarding prodigal primary care and your first visit**

All co pays, deductibles, and balances are due at the time services are rendered. We will file your insurance claims upon receiving all pertinent information required to file an insurance claim. We require a copy of your valid photo ID and insurance card at each visit. New patient appointments can require a minimum of one hour or longer. You are responsible for any referral that your insurance may require for payment. Please bring a complete list of medications that you are currently taking, along with any pertinent medical records. We reserve the right to check your medication/prescription history at any time.

We require 24 hours notice of any cancellations or rescheduling any appointments. Failure to do so will result in a \$25.00 no show fee. If you are 15 minutes late you must reschedule your appointment. Please allow 48 hours for any refill request. Please allow 7 days for any procedures or referrals. Unless grossly abnormal, ALL results including labs, MRI's, CT scans, and ultrasounds will be given at your follow up appointment.

Thank you for your cooperation

Prodigal Primary Care

I have read and understand the above information regarding Prodigal Primary Care.

---

sign

date